

Brolly Good Ideas Privacy Notice



Brolly Good Ideas is committed to protecting and respecting your privacy. For any personal data you provide for the purposes of your registration, Brolly Good Ideas is the Data Controller and is responsible for storing and otherwise processing that data in a fair, lawful, secure and transparent way.

What personal data we hold on you

You may give us information about you by registering on the RunTogether webpage, or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register with us, subscribe to our newsletter, or participate in discussion boards on our website or social media channels. The information you give us may include your name, date of birth, address, e-mail address, phone number and gender. We may also ask for relevant health information, other data, which is classed as special category personal data.

We only collect data that we need to carry out the services as a client of Brolly Good Ideas.

Why we need your personal data

The reason we need your data is to be able to administer your registration and provide the services you are signing up to when you register with us. Our lawful basis for processing your personal is that we have a contractual obligation to you to provide the services you are registering for.

Reasons we need to process your data include:

For training and competition entry

- sharing personal data with Brolly Good Ideas coaches or instructors to administer training sessions safely.

For funding and reporting purposes

- sharing anonymised data with a funding partner as condition of grant funding e.g. Local Authority;
- analysing anonymised data to monitor trends;
- sending occasional surveys to improve your experience as a client.

For registration and group management

- processing of registration forms and payments;
- sharing data with coaches or instructors to provide information about Brolly Good Ideas activities, registration renewals or invitation to social events;
- occasional newsletters promoting our activities.

Marketing and communications (where separate consent is provided)

- sending information about promotions and offers from sponsors;
- sending information about selling kit, merchandise or charitable fundraising.

Any special category health data we hold on you is only processed for the purpose(s) of fitness/ health checks or passing health data to coaches / instructors to allow the safe running of training sessions. We process this data on the lawful basis of consent. Therefore, we will also need your explicit consent to process this data, which we will ask for at the point of collecting it.

This information will only be shared with people who are working as coaches or instructors for Brolly Good Ideas. It will not be shared with anyone else for any other reason, unless a medical emergency requires us to disclose health data to medical professionals.

We use Facebook, Twitter, Instagram, WordPress and the RunTogether website. All members are free to join and follow these pages. If you join one of the Social Media pages, please note that provider of the social media platform(s) has their own privacy policies and that Brolly Good Ideas does not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data on the Brolly Good Ideas social media pages. Any words or images you upload to our groups/pages may be used for marketing purposes.

Who we share your personal data with

Brolly Good Ideas does not supply any personal data it holds to any third party. Our data processing may require your personal data to be transferred outside of the UK for the purpose of cloud hosting. Where we do transfer your personal data overseas it is with the appropriate safeguards in place to ensure the security of that personal data.

How long we hold your personal data

We will hold your personal data on file for as long as you are training with us. Any personal data we hold on you will be securely destroyed after four years of inactivity on that member's account. Your data is not processed for any further purposes other than those detailed in this policy.

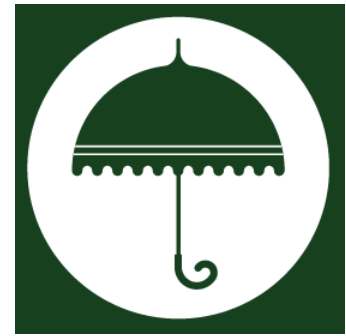
Your rights regarding your personal data

As a data subject you may have the right at any time to request access to, rectification or erasure of your personal data; to restrict or object to certain kinds of processing of your personal data, including direct marketing; to the portability of your personal data and to complain to the UK's data protection supervisory authority, the Information Commissioner's Office about the processing of your personal data.

As a data subject you are not obliged to share your personal data with us. If you choose not to share your personal data with us we may not be able to register you.

Brolly Good Ideas

Booking Terms and Conditions



DISCLAIMER

***Brolly Good Ideas** (meaning and not limited to Katie Gumbrell) strongly recommends that you consult with your doctor before beginning any exercise program. You should be in good physical condition and be able to participate in any exercise. Brolly Good Ideas is not a licensed medical care provider and we have no expertise in diagnosing, examining, or treating medical conditions of any kind, or in determining the effect of any specific exercise on a medical condition. You should understand that when participating in any exercise or exercise program, there is the possibility of physical injury. If you engage in this exercise or all elements of a programme: you agree that you do so at your own risk and you are voluntarily participating in these activities, as well as assuming all risk of injury to yourself. In doing so, you agree to release and discharge Brolly Good Ideas from any and all claims or causes of action, known or unknown, arising out of the use of this guidance.*

Advance Bookings

Any booking made with Brolly Good Ideas is made in good faith. We will do everything we can to make sure that every session goes ahead and will communicate with you via email (to the address provided to us) and social media if a session has to be cancelled for any reason.

If you wish to cancel your booking, your request must be made in writing to katie@brollygoodideas.com.

Any refund because of a cancelled booking will be entirely at our discretion and depend on the individual circumstances of your cancellation. You may be offered an alternative session.

Transfers / swaps to other sessions cannot be accommodated. Cancellations of block bookings will be entirely at our discretion.

1:1 Training / Training Plans

Any booking made with Brolly Good Ideas is made in good faith. We will do everything we can to make sure that every session goes ahead and will communicate with you via text message (to the telephone number you have provided), if a session has to be cancelled for any reason. If we cancel your session with less than 24 hours' notice, you will be offered a full refund and replacement session. If we cancel your session with more than 24 hours' notice, you will be offered a full refund or a rescheduled training session.

If you wish to cancel your booking, your request must be made in writing to katie@brollygoodideas.com.

If you cancel your booking giving us less than 24 hours' notice, any refund will be entirely at our discretion and depend on the individual circumstances of your cancellation.

If you cancel your booking directly with Brolly Good Ideas, giving us more than 24 hours' notice, you will be offered a refund or session swap, less our administration fee.

If you have booked and paid for a block of coaching which includes 1:1 training sessions, any refund for non-attendance at those training sessions will be at our discretion.

Payment plans for 1:1 training schedules will be made individually.